

NORTH AMERICAN LIMITED WARRANTY

Who makes this limited warranty?

This limited warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Service Centre that is so named on the original repair order and that performed the service/repairs on your vehicle. This warranty will be honoured by any participating and authorized TruckPro Service Centre in Canada and by any participating and authorized NAPA Truck Service Centre in the continental United States. This warranty is not a warranty provided by UAP Inc. or the National Automotive Parts Association (UAP or NAPA), its employees, jobbers, member companies, or the Warranty Administrator, Matthew Scott Data Marketing Solutions Inc. (Matthew Scott), its affiliates, subsidiaries, or any of their employees, or member companies. Matthew Scott serves as the Warranty Administrator only.

What is covered by the warranty?

This Warranty covers the following types of repairs and services:

- Air conditioning, heating and climate control systems
- Brake system
- Clutches - clutch component or assembly repair and replacement
- Engine cooling systems
- Engine performance, drivability services and repairs
- Emission control system
- Electronic engine management system and other on-board computer systems (engine, body, brake, and suspension computers), as well as cruise-control systems
- Electrical systems
- Exhaust system
- Fuel systems
- Ignition system
- Other minor repairs and services
- Starting and charging systems
- Steering/suspension systems, wheel bearings, CV joints/U-joints, half-shafts and drive shafts

The Service Centre warrants that the above repairs and services performed at their location will be **free from defects in materials and workmanship for 12 months** measured from the date of the first repair shown on the original repair order. This warranty is valid on the vehicle being subjected only to normal use and receiving reasonable and necessary maintenance during the warranty period. **Warranty repair costs shall in no case exceed the costs of the original related repair or service.** If there is a defect in either materials or workmanship within the warranty period, the Service Centre shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund you the entire charge for the warranted repairs, minus any previous refunds or credits. **This warranty will cover medium/heavy-duty trucks with a load capacity of 1.5 tons or greater designed and built for highway use. It specifically excludes medium/heavy-duty trucks designed and built for off-road service or use.**

Where you can obtain warranty service?

If you are less than 160 kilometres away from the original repairing TruckPro Service Centre location, you must return your vehicle to the TruckPro Service Centre location where the warranted service was performed and present your copy of the repair order to the Dealer. If you are more than 160 kilometres away from the original facility, you may take your vehicle to another participating TruckPro Service Centre (Canada) or qualifying NAPA Truck Service Centre (US) location in the area.

If you are not aware of a participating location in your area, then you must call the Warranty Administrator at 1-866-706-7770, from 8:00 a.m. to 8:00 p.m. (Eastern Time), Monday to Friday, and 8:00 a.m. to 5:00 p.m. (Eastern Time), Saturday, excluding holidays. The Warranty Administrator will direct you to the nearest participating TruckPro Service Centre or NAPA Truck Service Centre. If there are no TruckPro Service Centre or NAPA Truck Service Centre locations in your area, the Warranty Administrator will direct you to a non-Dealer location.

What you must do to obtain warranty service?

You must keep a copy of the repair order and present it when seeking service under this warranty. If warranty work is performed, you must temporarily surrender possession of the repair order.

If there are no participating locations in your area, you **must** obtain authorization from the Warranty Administrator prior to any warranty repair work by calling 1-866-706-7770. If the non-participating repair facility location will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit a legible copy of your original repair order and warranty service repair order to the Warranty Administrator for consideration for reimbursement under this warranty.

What is not covered by this warranty?

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. **If any customer declines necessary services or repairs when these services or repairs were recommended in writing by the servicing Facility and are deemed necessary by the manufacturer in the proper completion of the original work undertaken, no warranty shall apply.** This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Service Centre or Service Centre Facility Employees). **This Warranty does not cover replacement or repairs due to normal wear and tear.** The Service Centre and Facility's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty. **This warranty does not in any way include INCIDENTAL OR CONSEQUENTIAL DAMAGES** (additional expenses which you may incur as the result of faulty repair or service). This warranty gives you specific rights, and you may also have other rights, which vary from province to province.

This warranty does not cover repair(s) or replacement(s) except as listed in the section "What is Covered by this Warranty," even though the Service Centre or Facility may offer other services. Specifically excluded are any repairs involving used or salvaged parts, customer supplied parts and/or replacement or removal of internally lubricated parts and other such repairs as listed below. Repairs excluded from the Limited Nationwide Warranty include but are not limited to:

ENGINE (excluding external engine seals and gaskets)

- Any internal repairs or replacement of internal components or replacement of engine assembly

TRANSMISSION (excluding external transmission seals and gaskets)

- Automatic—any internal repair or component replacement
- Manual—any internal repair or component replacement

BODY, PAINT, MOLDING REPAIR

- Any repair or materials related to auto body repair work
- Glass related repairs

TIRES AND BATTERIES

USED OR SALVAGED PARTS

- Including components for re-building the starter, alternator, compressor, and valves
- ### PREVENTIVE MAINTENANCE SERVICES (excluding belt and hose replacement)

- Oil changes, fluid changes and flushes, wiper blades, filters

DRIVE AXLES (differential assembly and components, i.e., gears, bearings, shafts, and seals)

NORMAL WEAR AND TEAR

- E.g., normal brake shoe and/or brake pad wear as well as normal clutch friction wear are excluded

TRUCKPRO

TRUCKPRO WARRANTY CENTRE
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1-866-706-7770